



To Our Valued Customers:

MBM and our German parent company, Krug and Priester, have worked very hard to manage our way through the Wuhan Virus (COVID-19) without affecting delivery to you, our valued customers. We are one of many companies in varying industries facing a component shortage. MBM built up significant inventory across the board on our product line to try to avoid any shortage. The length of the virus has even delayed the availability of some of the components needed to manufacture a few models of our world-class shredders.

To help you, our valued customer through any backorder delays, MBM will add one case of Destroyit shred bags at no charge when we ship any backordered shredder for the near future. I hope this extra value makes any backorder delay on shredders a little easier.

If there is anything I can personally do to help you or your customer through this situation, please do not hesitate to contact me directly.

Respectfully,

A handwritten signature in black ink, appearing to be "Ned C Ginsburg". The signature is stylized and written in a cursive-like font.

**Ned C Ginsburg**  
President and CFO  
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