

Print Finishing Success Plan

From Print to Finishing, we have you covered.

The Print Finishing Success Plan provides you with digital service appointments and on-demand diagnostic consultation to ensure that your AeroCut jobs finish as designed and intended. Our experts will work with you to find practical solutions and optimize your Intellicut driven AeroCut workflow.

Pre-Press

- ✔ Determine integrity of Intellicut output
- ✔ Application re-creation and troubleshooting

Print

- ✔ Determine integrity of printed output
- ✔ Review digital front-end settings
- ✔ Print job evaluation

Finishing

- ✔ Walkthrough AeroCut calibration and image shift profile strategies to improve cut alignment and accuracy

Program Implementation

MBM will bundle the Print Finishing Success Plan (PFSP) with every AeroCut X and X-Pro device sold starting January 1, 2023. Upon installation of the Intellicut software, qualified AeroCut X and X-Pro customers will have PFSP coverage for one year at no additional cost (a \$2,000 value). Contact your Lytrod Account Executive or email at customersuccess@lytrod.com.

Note:

- Customers who purchased an AeroCut X/X-Pro prior to January 1, 2023, are eligible to purchase PFSP at a discounted rate of \$800/year through the Lytrod Software customer web portal.
- Customers have the option to renew PFSP at a discounted rate of \$800/year.

The Customer Success: Print Finishing Success Plan provides access to a Lytrod Customer Success Representative to be reached during Lytrod business hours of operation (Mon-Fri 8am - 4:30pm PST), with a commitment to respond within 12 business hours. A Customer Success Representative will work with the end user to help identify reported print and finishing concerns and offer troubleshooting options to optimize the Intellicut driven AeroCut digital workflow. The Print Finishing Success Plan does not guarantee a resolution to print and finishing concern. The Customer Success Representative may determine the print and finishing concern is beyond the scope of plan coverage. The Print Finishing Success Plan is in effect for one year (maximum 20 hours of service provided). Visit Lytrod.com for additional products and services.

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